How to Create a Hoag Connect MyChart Account

Sign up for Hoag Connect MyChart[®] in a few simple steps on your computer or mobile device.

Computer/Desktop Instructions



If you received an email message from "Donotreplymychart@hoag.org" with a link to sign up, click on that link, which will direct you to **www.hoagconnect.org** with a pre-populated activation code.

If you did not receive an email link, visit www.hoagconnect.org and click on the blue "Sign Up Now" button.



If you received a 15-digit activation code, please enter it under "Step 1." Upon completion, you will receive confirmation of your account set-up.

Please note, your Date of Birth and Social Security Number (SSN) must match what is in Hoag's records. If you do not have/have not provided a SSN, it may be entered as "0000" or "0001." If unsuccessful, please create an account without an Activation Code.

If you do not have an Activation Code, click "Sign Up Online." Fill in the requested information, which will be validated from a third-party identity vendor.



Answer the series of questions from the third-party identity vendor to confirm your identity (sample shown here; questions will be related to your personal history). Once your identity has been confirmed, follow the prompt to have a code sent to your email for final verification. Enter the code to continue. If upon completion, you receive an error message, please email **Member.Services@hoag.org** to request an Activation Code. You will be emailed a code within 1-3 business days to activate your account.



Two-Step verification – Continue or turn off this additional security measure.





Set up a Username and Password.

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Confirm your Notification Preferences.

Step 3 of 3	
Enable E-mail Notifications? When new information is available (such as test r	esuito or messages), we will send a notification message to your internet e-mail address.
Yes No	
E-mail Address Your e-mail address will be used for alerts only. V	is will not share your e-mail address with anyone.
test@me.com	
Retype E-mail Address	
test@me.com	×
Enable Text Message Notifications? When new information is available (such as test r	suits or messages), we will send a text (SMS) notification message to your mobile phone
Yes No	



Link to your Hoag Hospital Account.

Medical and Family History	Bring Your Health Information Together	
Ma Health Reports		
Document Center	Discover Linked Accounts	
Billing		
📑 Billing Summary		
🛱 Financial Assistance		
Insurance		
T Insurance Summary		
T Coverage Details	You can now use MyChart to view your health information from other organi. See more \checkmark	
Claims		
Referrals	Discover accounts to link	
Sharing	Search by organization name, city, or state	
Share My Record	Organizations in your area	
🐼 Share Everywhere	Cottage Health	
C Link My Accounts	SANTA BARBARA CA	
LUCY Link My Accounts	Molina Healthcare	

You can now link your Hoag Hospital and Hoag Connect MyChart accounts by selecting:

Menu > Link Accounts > and search/select "Hoag Hospital*."

*If Hoag Hospital is not listed, please click "Providence Oregon and California." Hoag Hospital will be listed under that organization as a sub-account.

Device Instructions

From your device (smartphone, tablet, etc.), open or download the MyChart app.



Follow the same prompts as outlined above to create your account either with an Activation Code or without an Activation Code.



For additional support, please contact our Member Services Team at Member.Services@hoag.org or call 949-688-2772.



Please note that call wait times may be longer than usual during this transition to our new electronic health record. We appreciate your patience.